

# **Group Visits FAQs**

## When do I need to make my group reservation?

To be eligible for special group pricing, groups must make their reservation in advance of their visit. Unguided groups must contact our office at least 1 week prior to their visit. Groups requesting tours must contact our office 3-4 weeks in advance of their visit.

## How does payment work? Do I need to pay a deposit to reserve my visit?

During the COVID-19 pandemic we are waiving our deposit requirement for groups. We ask that all groups pay their full balance a week prior to their visit (and provide final numbers at this time). Groups who have requested a boxed lunch will need to do so at least two weeks in advance. We accept payment by credit card and check.

## How many people do I need to have to qualify for group pricing?

Groups of **15 or more** looking to self-guide through the museum can enter at a discounted rate. If your group would like a guided tour, you must have a group of **10 or more**.

## I have less than the 15-person minimum for the group rate, can my group still visit?

Yes! Your group is welcome to still visit the museum but will receive regular admission rates. You can get your tickets in advance online or at the door:

- Adults = \$18
- Seniors (65+) = \$15
- Children 6-18/Students = \$6
- Children Under 5 = free

## I have less than the 10-person minimum for a guided tour, can I still have a private tour?

Yes, we are willing to consider groups under our minimum on a case-by-case basis, however groups will be priced a flat rate that reflects the 10-person minimum.

### What is group pricing and what does it include?

**Unguided Group Visits:** 

• \$14

## **Guided Group Visits:**

- Museum Tour = \$16
- 1 Studio Tour = \$24 / 2 Studio Tours = \$34
- Museum Tour + 1 Studio Tour = \$26 / Museum Tour + 2 Studio Tours = \$36

All pricing includes entrance to the museum galleries & any special exhibitions on view at the time of your visit. Complimentary admission/tours are given for 1 group leader. Bus drivers also receive complimentary admission, but not tours.

## I am a member of the museum. Do I still have to pay for a group visit?

Yes. Since groups receive special pricing and arranged tours, we do not offer discounts for members.

## How long are tours?

Each tour is approximately an hour in length.

## What are your tour options?

We have four different tour options for the museum:

- Brandywine Treasures Tour of the general highlights of our collection
- Three Generations of Wyeths Tour focused on the Wyeth family of artists
- Brandywine Christmas Our Brandywine Treasures tour offered during the holiday season
- Special Exhibition see our exhibition calendar for what is next on view

We offer tours of our two artist studios:

- Andrew Wyeth Studio
- N.C. Wyeth House & Studio

We can combine tours of the museum with the studios for groups wanting a fuller experience.

### When are these tours available?

We offer museum tours year-round, excluding between Christmas Eve and New Year's Day. The tours can be scheduled for any hour increment during the day, starting from when we open to an hour and a half before we close. We ask that a group arrives 15 minutes prior to their tour.

Our historic artist studios are available between early April and late November and run certain days and times of the week. Please check our schedule to plan accordingly.

### What is the maximum group size you can accommodate for tours?

We can accommodate any size group for a museum tour. For larger groups, we will divide groups into smaller groups of 10-15 per docent and start your tour in different parts of the galleries. If your group has requested a tour of a special exhibition, we may need to break your group into multiple tour times to accommodate a large sized group.

Because our artist studios are small historic buildings, these tours are limited to 10 per tour time. Groups with more than 10 can still visit these properties but will need to be divided accordingly. Groups cannot exceed 40, as we have a maximum of four tour times each day.

### Some in my group may have physical limitations. Can you accommodate walkers and wheelchairs?

Our museum building is fully ADA accessible and has elevator access to all three of our floors. Your group is welcome to bring walkers and wheelchairs. We also have a limited number of wheelchairs available by request.

Due to the smaller spaces of our artist studios, these can present challenges for groups with physical limitations and are not recommended for individuals who cannot stand for the full hour tour or require a wheelchair.

### Do you have lunch available on site?

Yes, our Millstone Café is open between 10 a.m. and 3 p.m. and offers a wide selection of lunch options, as well as light refreshments and coffee. We offer a boxed group lunch option for \$12 per person that must be requested at least two weeks in advance of your visit. We recommend this option if your group is 20 or more.